



AODA Policy – Shortened Version

Our Accessibility Commitment

Transform Automotive Canada Ltd (Amsted Automotive) is dedicated to ensuring equal access and participation for individuals with disabilities. We aim to treat all persons with disabilities respectfully, preserving their dignity and independence. Guided by the principle of integration, we work to remove barriers so everyone can access our products, services, and facilities.

All employees and anyone interacting with the public will receive training to comply with the Accessibility for Ontarians with Disabilities Act, 2005, the Customer Service Standard, and the Ontario Human Rights Code.

Assistive Devices

Individuals with disabilities may use their personal assistive devices when accessing our goods, services, or facilities. If an assistive device presents a significant and unavoidable health or safety risk, we will seek alternative solutions. Our staff will be trained and informed about assistive devices available on-site or provided for customers with disabilities.

Support Persons

Support persons are welcome to accompany individuals with disabilities while on our premises, except where prohibited by law or safety regulations.

Service Animals

We allow individuals with disabilities and their service animals into our facilities, except where prohibited by law or safety regulations.

Emergency Procedures

If you require accommodation during an emergency, please notify your Transform Automotive Canada Ltd contact. We will make every effort to establish appropriate plans to ensure your safety.

Communication

We will work with individuals with disabilities to provide information in formats that meet their needs.

Feedback Process

Transform Automotive Canada Ltd offers customers with disabilities the opportunity to share feedback on the service they receive. This helps us identify areas for improvement and address concerns. Feedback can be provided verbally (in person or by phone) or in writing (by mail or email). Please contact the HR Department at (519) 644-2434 or email paul.maher@amstedauto.com. A full copy of our policy is available upon request in your preferred format.

David Martin
Plant Manager
Transform Automotive Canada Ltd

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